

Md. Tariqul Islam



Technical Project Manager · Tech Lead · Agile Software Delivery (SaaS · ERP · LMS)

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PROFESSIONAL SUMMARY

Technical Project Manager and Tech Lead with 7+ years of experience leading Agile software delivery for SaaS, ERP, LMS, and enterprise web platforms. Manage the full project lifecycle (SDLC) — requirements gathering, scope definition, sprint planning, backlog management, risk management, and release management — while leading cross-functional teams of 5–6 engineers. Strong in stakeholder management, client communication, and translating business requirements into technical scope, delivery roadmaps, and milestones that ship on time and to quality.

CORE COMPETENCIES

Project Management	Project Lifecycle / SDLC, Agile, Scrum, Kanban, Sprint Planning, Backlog Management, Release Planning, Roadmapping, Risk & Issue Management (RAID), Scope & Change Management, Budget Tracking, Status Reporting.
Leadership & Stakeholders	Cross-functional Team Leadership, Developer Mentoring, Client & Stakeholder Communication, Requirements Gathering, Resource Allocation, Vendor Coordination, Technical Decision-Making.
Architecture & Domains	SaaS Architecture, Multi-Tenancy, ERP, LMS, Inventory, Accounting, POS, API Design, Database Design, System Integration, Scalability Planning.
Tools & Technical	Jira, Confluence, Git/GitHub, CI/CD, Docker, Linux, Nginx; PHP, Laravel, Node.js, React.js, Next.js, Vue.js, MySQL, PostgreSQL, Redis, REST APIs.

PROFESSIONAL EXPERIENCE

Technical Project Manager / Tech Lead

Jan 2024 – May 2026

Spondon IT — Dhaka, Bangladesh (Remote)

Software delivery, technical leadership, architecture planning, client coordination

- Lead end-to-end Agile (Scrum) delivery for concurrent SaaS and ERP projects, managing the full project lifecycle from requirements gathering and scope definition through sprint planning, execution, QA, and release.
- Manage cross-functional teams of 5–6 engineers, coordinating task assignment, sprint backlogs, code review, and production releases to keep delivery predictable and on schedule.
- Serve as the primary point of contact for international stakeholders, translating business requirements into technical scope, delivery roadmaps, milestones, and acceptance criteria.
- Own project planning and tracking across multiple workstreams — timelines, budgets, milestones, dependencies, and RAID (risks, assumptions, issues, dependencies) — with regular status reporting to clients and leadership.
- Define system architecture, technical specifications, and release plans, driving scope and change management to control delivery risk and reduce ambiguity.
- Mentor developers through code review and technical guidance on Laravel best practices, API and database design, performance optimization, and production readiness.

Focus: Technical Project Management, Agile / Scrum Delivery, Cross-functional Team Leadership, Stakeholder Management, SaaS Architecture, ERP Delivery, Release Management.

SELECTED PROJECTS

- **Aorabooks — Cloud ERP for FMCG Distribution.** Planned and architected cloud ERP capabilities covering inventory, accounting, POS, distribution management, and mobile-first field operations.
- **InfixEdu — School Management Platform.** Contributed to a large-scale LMS and school management product with academic, administrative, reporting, and SaaS capabilities.
- **InfixBiz / InfixAdvocate / Amaz.** Worked across ERP, lawyer office management, and Amazon FBA/FBM systems involving business workflows, reporting, inventory, operations, and user management.
- **Multi-Tenant SaaS Platforms.** Designed subdomain-based tenant access, tenant-aware data models, role permissions, scalable modules, and production deployment practices.

PREVIOUS EXPERIENCE

Laravel Developer / Senior Full Stack Developer

Nov 2020 – Dec 2023

Spondon IT — Dhaka, Bangladesh (Remote)

SaaS, ERP, LMS, marketplace, and enterprise web application development

- Delivered multiple production SaaS and enterprise platforms — ERP, school management (LMS), lawyer office management, marketplace, and business management systems — within Agile sprint cycles.
- Designed backend modules, database schemas, REST APIs, role-based access control, and reporting flows; contributed to multi-tenant SaaS architecture with tenant-aware data models, modular structure, and scalable deployment.
- Collaborated with product, QA, UI/UX, and business stakeholders to gather requirements, estimate effort, and deliver features aligned with business goals; improved performance through query optimization, caching, and queue-based processing.
- Reviewed code, mentored junior developers, and progressed from individual contributor to technical leadership and delivery ownership.

Technologies: Laravel, PHP, MySQL, PostgreSQL, Redis, Vue.js, React.js, REST APIs, Docker, Linux, Nginx, CI/CD.

Freelance Full Stack Developer

Jul 2020 – Nov 2020

Self-Employed — Remote

Client project development, requirement analysis, deployment, and support

- Managed end-to-end delivery of client web applications — from requirement discussion and technical planning through development, deployment, and post-launch support — building custom business sites, e-commerce features, admin panels, and backend systems.
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Web Developer

Nov 2018 – Jun 2020

SATT IT — Rajshahi, Bangladesh

Web application development and client-facing delivery support

- Developed and maintained client web applications, admin panels, responsive interfaces, and database-driven features for SMB use cases, building the technical foundation for later leadership responsibilities.
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TOOLS, EDUCATION & LANGUAGES

Tools & Methodologies: Agile, Scrum, Kanban, Sprint Planning, Jira, Confluence, Requirement & Technical Specification Documentation, Git/GitHub, Pull Request Review, CI/CD, Docker, Linux Server Management, Nginx, Redis, API Documentation, Production Debugging, Stakeholder & Status Reporting.

Education: M.Sc. in Physics — Rajshahi College, Rajshahi (2015–2016) | B.Sc. in Physics — Rajshahi College, Rajshahi (2011–2015).

Languages: English — Professional Working Proficiency | Bengali — Native.
